

Seventy-seven percent (77%) of REALTORS® report being always or often alone when showing a home to a new prospect, according to the WAV Group Real Estate Victimization Study. In fact, fifty-one percent (51%) of REALTORS® would like more safety support from their brokerage or association—making safety the most requested support category. Have you ever considered how your lockbox can help you stay safer in the field? The following three examples show how your SentiLock lockbox will help keep you safe.

1. SentiLock, NAR's Official Lockbox Solution, introduced an Agent Safety feature that alerts your emergency contacts when you're in danger. It works by setting a timer that starts upon opening a lockbox with the SentiSmart™ mobile app. After approximately ninety (90) seconds, the app asks the agent to confirm their safety status. REALTORS® can choose to confirm their safety and reset the timer for approximately one hundred twenty (120) seconds later, confirm their safety and turn off the prompt, or send an alert with their location, time the lockbox was accessed and the agent's phone number to their emergency contacts. If the agent doesn't respond to the alert within one hundred twenty (120) seconds, the app automatically assumes something is wrong and sends an alert.

2. Make sure the right people are accessing your listings at the right times by monitoring activity via showing notifications and access logs. Find out when one of your properties is being shown via showing notifications. This lockbox feature sends you an email or notification in the SentiSmart™ mobile app when your lockbox is opened by another real estate professional, contractor, or anyone else. These alerts happen in real time, so you know a showing is happening—right as it's happening! For deeper insight into who's entering your listings, keep an eye on your access logs. They'll tell you the name, company, phone number, and email address of any other real estate professional who has shown your listing. Besides helping you monitor the safety of your listings, access logs are a great source of insight into how many showings a property is having. Share this information with your sellers to let them know how much interest their home is generating!

3. To keep your lockbox safe and, by extension, your listings and clients, take a few common sense security measures. Not only should you protect your login credentials and passwords, you should take care to use robust passwords that can't be guessed. Similarly, don't ever share your lockbox key. If a contractor, appraiser, REALTOR® or real estate professional from another area, or anyone else without a SentiCard® needs access to your listing—don't simply give them your key! Instead, set up a Contractor Code or One Day Code. Contractor Codes are usable if 'Contractor Mode' is enabled on your lockbox. One Day Codes, as the name suggests, can be used for one designated day only, giving you more control over who accesses your listings and when.

For more information about the Agent Safety feature, visit [Sentrilock.com](https://sentrilock.com). Or download the SentiSmart™ Mobile app for iOS at [itunes](https://itunes.apple.com/us/app/sentri-smart/id1088888888) or for Android at [Google Play](https://play.google.com/store/apps/details?id=com.sentrilock).