

MLS Policies and Delivery of Services

Rodney Gansho, Director of Engagement

NATIONAL ASSOCIATION OF REALTORS®

3 Key MLS Topics for New AEs

1. MLS Policy Compliance
2. Changes in MLS Policy
3. Available MLS Resources

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MLS Governing Document Review Process

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Beginning in 2021, NAR is using a new, streamlined process to verify compliance of MLS governing documents. Similar to the process used to certify local board bylaws, the goal is to provide multiple listing services with the best resources, allowing them to adopt and implement policies and procedures that result in the most effective governance for their organizations. Moving forward, MLSs do not need to submit their governing documents for review. Instead, MLSs will need to certify that MLS' rules and regulations and bylaws contain all of the mandatory provisions established by NAR.

The MLS executive will be able to access the form with their NAR username and password. Please note that the language that must be included in your rules and regulations and bylaws is the exact same language that was required in the Handbook on Multiple Listing Policy.

Certification Form

[Access the form](#)



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2021 NAR Mandated MLS Governing Document Provisions

TO: MLS Executive Officers

Please certify your rules and regulations include the mandatory provisions NAR requires to be adopted.

The policy language that must be included in your rules and regulations is below. These provisions can appear anywhere in your rules and regulations as NAR does not dictate the format or organization of your rules and regulations.

Please contact NAR's Member Experience Team (312-329-8399 or narpolicyquestions@realtors.org) with any questions.

NAR Model MLS Rules and Regulations Provisions

Each association executive must certify the association's compliance by submitting this form no later than March 1 unless otherwise established by the NAR Board of Directors.

The undersigned hereby certifies that the MLS's rules and regulations are in full compliance with the following policies of the National Association of REALTORS®

NOTE: NAR strongly recommends, but does not require, the verbatim adoption of mandatory NAR policies to ensure full coverage under the NAR errors and omissions insurance program and to limit the risk of liability to the MLS.

MLS ID:	1
MLS Executive Name:	Green, Jeremy
MLS Name:	NATIONAL ASSOCIATION OF REALTORS®
MLS Address:	430 North Michigan Ave



MLS Compliance Certification Form

Welcome dagansh! You are logged in as:

Rodney Gansho

NRDS ID# 990100205

If this is not your information, please Sign Out and then log back in using your own username and password.

[MLS Rules and Regulations Provisions - MLS #1](#)

[MLS Bylaws \(only for MLSs operated as a corporation\) Provisions - MLS #1](#)

For FAQs or more information, please click the link [here](#).

Admin Links

[View MLS Rules and Regulations Certification Form](#)

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MLS Policy



Recent Updates

Association Jurisdiction, Name Changes, and Mergers

Governing Documents, Models, and Publications

Use this page to access NAR's Multiple Listing Service policy resources.

IDX, VOW, Syndication, and Other Displays

- Internet Data Exchange (IDX) Information and Resources
- Virtual Office Websites (VOW) Information and Resources
- Managing Listing Content

Video templates for market updates, intros, listings, open house & more!

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Feedback

Agendas, Minutes, Reports, and Recent Policy Changes

- There are [seven recommendations](#) being considered by the NAR Multiple Listing issues and Policies Committee on November 11, from 10:30 a.m to 12:00 p.m. PT. For additional details, view the meeting minutes for the [September 9-10 meeting](#) and [the October 5 meeting](#) of the MLS Technology and Emerging Issues Advisory Board.
 - See previous agendas and minutes from the MLS Technology & Emerging Issues Advisory Board
- [NAR Board Approves MLS Recommendations \(May 14, 2021\)](#)
- [Summary of 2021 MLS Changes](#)
 - See also: [prior year changes](#)
- [View Current or Past Agendas and Minutes](#) of the Multiple Listing Issues and Policies Committee
- [MLS Clear Cooperation Policy](#)

Resources

- [The MLS Hour \(Video Series\)](#)
- [MLS Governing Document Review Process](#)
- [MLS COVID-19 Guidance](#)
- [MLS Map of the National Association of REALTORS®](#)
- [Changing Colors: David Charron's Take on the MLS Industry](#) (Dec. 2019)
- [Search Engine Optimization \(SEO\) Video Series](#)
- ["Coming Soon" Information & Resources](#)
- [Digital Millennium Copyright Act](#)
- [Handbook on Multiple Listing Policy](#)
- [Article - Who Owns Your Property Photos?](#)
- [Auction Properties](#)
- [Homes Magazines](#)
- [Lock Boxes: FAO on Lock Box Security Requirement Revisions of](#)



7 Recommendations being considered by the MLS Committee

- 3 changes/additions in MLS policy to address items stemming from the former NAR/DOJ settlement agreement
- 6 new MLS Best Practices
- A change in listing broker attribution for IDX and VOW
- 2 new MLS policies that establish a participants access to: 1) a single MLS data feed and 2) a back office data feed of all MLS listing information for specific uses.

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MLS Resources

- MLS content page on nar.realtor
- *Handbook on Multiple Listing Policy* – online and hard copy
- Annual summary of changes
- NAR Staff

Phone: 800 874-6500, ex 8399

[Email: narpolicyquestions@nar.realtor](mailto:narpolicyquestions@nar.realtor)

