New Association Executives Orientation

Schedule

**Wednesday, October 27**

* **1:00 – 1:30 pm: Code of Ethics Overview**  
  *Diane Mosley, RCE, Director, Training and Policy Resources*

Resources for Professional Standards Administrators:

<https://www.nar.realtor/about-nar/policies/resources-for-professional-standards-administrators>

Ethics Enforcement Toolkit:

<https://www.nar.realtor/about-nar/governing-documents/code-of-ethics/ethics-enforcement-toolkit>

The Five E's of Due Process:

<https://www.nar.realtor/about-nar/policies/the-five-es-of-due-process>

Arbitration & Dispute Resolution:

<https://www.nar.realtor/arbitration-dispute-resolution>

Local and State Association Ombudsman Services:

<https://www.nar.realtor/ae/manage-your-association/local-and-state-association-ombudsman-services>

Ombudsman Process FAQ:

<https://www.nar.realtor/ae/manage-your-association/local-and-state-association-ombudsman-services/ombudsman-process-faq>

Mediation:

<https://www.nar.realtor/about-nar/policies/mediation>

*Code of Ethics & Arbitration Manual* (CEAM):

<https://www.nar.realtor/code-of-ethics-and-arbitration-manual>

Code of Ethics and Professional Standards:

<https://www.nar.realtor/about-nar/policies/code-of-ethics-and-professional-standards>

NAR Policy Questions: Member Experience:

312-329-8399 | [NARPolicyQuestions@nar.realtor](mailto:NARPolicyQuestions@nar.realtor)

New Association Executives Orientation

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* **1:30 – 2:00 pm: Membership Policies Support**  
  [*Dan Doepke*](https://www.nar.realtor/daniel-doepke)*, Director, Member Policy*

NAR Policies:

<https://www.nar.realtor/about-nar/policies>

Code of Ethics Training:

<https://www.nar.realtor/about-nar/governing-documents/code-of-ethics/code-of-ethics-training>

Core Standards for State and Local Associations:

<https://www.nar.realtor/ae/manage-your-association/core-standards-for-state-and-local-associations>

What’s New with the Core Standards in 2021:

<https://www.nar.realtor/ae/manage-your-association/core-standards-for-state-and-local-associations#new2021>

Core Standards Criteria:

<https://www.nar.realtor/ae/manage-your-association/core-standards-for-state-and-local-associations/core-standards-criteria>

Core Standards FAQs:

<https://www.nar.realtor/ae/manage-your-association/core-standards-for-state-and-local-associations/faqs>

Core Standards Resources & Criteria:

<https://www.nar.realtor/ae/manage-your-association/core-standards-for-state-and-local-associations/core-standards-resources-criteria>

Association Governing Document Review Process:

<https://www.nar.realtor/about-nar/policies/association-governing-document-review-process>

Bylaws Compliance Certification Form:

<https://www.nar.realtor/BylCompCert.nsf/mainmenu>

Association Jurisdiction, Name Changes, and Mergers:

<https://www.nar.realtor/about-nar/policies/association-jurisdiction-name-changes-and-mergers>

REALTOR® Association Merger Toolkit:

<https://cdn.nar.realtor/sites/default/files/documents/NAR-Merger-Kit-July-2019.pdf>

Good Sense Governance:

<https://www.nar.realtor/about-nar/policies/good-sense-governance>

New Association Executives Orientation

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Governance Guide for Association Executives:

<https://www.nar.realtor/ae/governance-guide-for-association-executives>

Definition of MLS Participant (Handbook on Multiple Listing Policy):

<https://www.nar.realtor/handbook-on-multiple-listing-policy/section-2-definition-of-mls-participant>

NAR Policy Questions: Member Experience:

Monday – Friday, 8 AM – 5 PM CST

312-329-8399 | [NARPolicyQuestions@nar.realtor](mailto:NARPolicyQuestions@nar.realtor)

* **2:00 – 2:30 pm: MLS Policies and Delivery Services**  
  *Rodney Gansho, RCE, Director of Engagement*

MLS Policy:

<https://www.nar.realtor/about-nar/policies/mls-policy>

MLS Governing Document Review Process:

<https://www.nar.realtor/about-nar/policies/mls-governing-document-review-process>

MLS Compliance Certification Form:

<https://www.nar.realtor/mlsbylaws.nsf/mainmenu>

Summary of 2021 MLS Changes:

<https://www.nar.realtor/about-nar/policies/summary-of-2021-mls-changes>

*Handbook on Multiple Listing Policy* (HMLP):

<https://www.nar.realtor/handbook-on-multiple-listing-policy>

NAR Policy Questions: Member Experience:

Monday – Friday, 8 AM – 5 PM CST

312-329-8399 | [NARPolicyQuestions@nar.realtor](mailto:NARPolicyQuestions@nar.realtor)