#### **Communications Law** Dull name, exciting stuff!

**Trista Curzydlo** NATIONAL ASSOCIATION OF REALTORS<sup>®</sup>



It was funny in March, it's \*moderately\* funny now, but is posting it legal?

#### video conference bingo

"Hey are you talking? I think you're muted"	This meeting ID is not valid. Please check and try again.	Not looking at the camera	Everyone is exactly 8 minutes late	Logging in with the wrong email for Google hangouts
Getting an invite with both video link and phone number	Staring at only video of yourself	Looking at close-up of someone's face on the big screen	Small talk for the first 5 minutes while waiting for the last person to join	"Can everybody see my screen?"
"Soooo how was everybody's weekends?"	awkward silence		Not sure if you should join with video or just audio	Forgetting to stop screen sharing
"Hey Dave theres some background noise can you mute yourself"	Random gargling noises in the background	"Omg sorry I thought this was PST not EST"	"Sorry, can you hear me now?"	After interrupting each other: "Sorry you go first"
"Hey guys sorry I have to hop off, you guys keep talking"	Forgetting to turn off text notifications while screen sharing	WFH person shows everyone their cat	"Maybe we should switch to a phone call?"	Ambulance or fire truck noises in the background





Copyright
Original
Fixed
Non-Functional Expression



# WHEN DOES COPYRIGHT ATTACH?

# Right about now!



# Why © at all?



#### COMMUNICATION DIRECTORS INSTITUTE 2020

## Who is the author?

# Traditional

# Work-For-Hire



#### WORK-FOR-HIRE

Employee <

Commissioned Works

Contract

Independent Contractor
Specific Works
"That techy kid who does the stuff with the thing"

• Scope of employment

• Employment contract

• Employee responsibilities

Contract can ultimately determine the "author"



#### What are the "rights" that an author gets?





#### Copyrights

1

## Make & Ma Distribute Copies We

#### Make Derivative Works

#### Make Public Performances

3

I spy with my little eye....



#### Copyrights

4

#### Authorize the

#### use.

In writing is best! Can be a complete transfer of authorship. Can be a license for certain uses.



## Contributory infringement

#### Infringing Act

• Employee or volunteer improperly uses copyrighted materials.

Knowledge by Secondary Party

• Knowledge can be actual or constructive.

Secondary Party induces, causes or materially

contributes to the infringement

• Material contribution generally refers to providing the "site or facilities"

#### PLAGIARISM AND INFRINGEMENT

Plagiarism is using the work of another and claiming it is your work. Infringement is using the work of another without authorization. NO INTENT IS NEEDED



#### **The Public Domain**



Works comprising the public domain

1. Generic Information

2. Works whose copyrights have lapsed

3. Works created before March of 1989 that don't include proper notice of copyright.

4. Works created by the United States Government.



Lapsed copyrights?

**Copyright Terms Today:** 

70 Years from the death of the author.

95 years from publication or 120 years from creation for works-for-hire, anonymous, or pseudonymous works.



#### What about fair use?

• That's a thing, right?



#### FAIR USE

- The Purpose and Character of the Use
- Nature of the Copyrighted Work
- Amount and Nature of the Portion Used
- The Effect of the Use on Copyrighted Work





Real Estate Speakers.com / BettsWorks, Inc. May 21 · 🔇

Proud of this team! The presenters have been meeting every week to help each other & share skills on virtual training.

...



#### Using pictures of people... 1)Do I need permission? 2)Why don't I have eyebrows in pictures?



## AMERICANS WITH DISABILITIES ACT

- Enacted in 1990
- •Signed by H.W. Bush

 Prohibits discrimination against individuals with disabilities.



# Three sections

- •Title I: Employment
- •Title II: State and Local Government
- •Title III: Public Accommodations



#### Title III

- Public Accommodations
- Commercial Facilities
- Private entities that offer certain examinations and courses related to educational and occupational certification.



Is a website a public accommodation?

- First Circuit: No need for physical place of business.
- Ninth Circuit: Nexus to physical place of business required.
- District of Vermont: Web-Only businesses = public accommodation.



#### DISABILITY

- An individual with a disability is a person who:
  - 1. Has a physical or mental impairment that substantially limits one or more major life activities, or
- 2. Has a record of such an impairment, or
- 3. Is regarded as having such an impairment.



## Title III requires:

- Facilities that are accessible to persons with disabilities;
- Reasonable modifications to policies, practices, and procedures;
- Provision of auxiliary aids and services at no additional charge, including those necessary to ensure effective communication with individuals with disabilities; and
- Maintenance of accessible features.



#### Relief available under title III

- Private Action: Injunctive relief, attorney's fees, costs.
- DOJ Action: Injunctive relief, civil penalties, damages for aggrieved persons.



#### States & Localities

# • Some states and localities have additional relief available, including statutory damages.



#### Title III Litigation Trends

- 2013: 2,722
- 2015: 4,789
- 2017: 7,663
- 2018: 10,163

Number of ADA Title III Lawsuits Nationwide in Federal Courts



### Title III litigation trends

- 10<sup>th</sup> and 11<sup>th</sup> Circuits have determined that "tester" plaintiffs have standing.
- 10<sup>th</sup> Circuit has found that an individual can bring a class action lawsuit for nationwide injunctive relief even if the plaintiff has only encountered barriers at a single location.
- Private plaintiff lawsuits seeking damages are on the rise.



#### DOJ Actions of Note

- Settlement Agreements
  - Peapod
  - Quick Trip
  - Museum of Crime & Punishment
  - edX
  - Louisiana Tech
  - Florida State
  - Law School Admissions Council
  - Carnival Cruise Lines

- Lawsuit/Consent Decrees
  - H&R Block
  - Hilton Worldwide

**Statement of Interest** 

- NFB v. Harvard
- NFB v. MIT



#### Private actions

- Safeway
- Wellpoint
- Charles Schwab
- Weight Watchers
- Bank of America
- Major League Baseball
- American Cancer Society
- CVS
- JCPenney
- Kmart



#### ADA TITLE III WEBSITE ACCESSIBILITY

Must provide auxiliary aids and services to ensure equal access to their goods and services and to ensure effective communication."



What is digital accessibility?

The practice of making websites, mobile applications, and other online systems accessible and usable by individuals with disabilities.



Auxiliary aids and services for the blind

- Qualified readers
- Documents in alternate formats
- Accessible websites and other electronic and information technology



Auxiliary aids and services for the deaf

- Exchange of written notes
- Captioning on videos
- Telecommunications relay services
- Accessible websites and other electronic and information technology



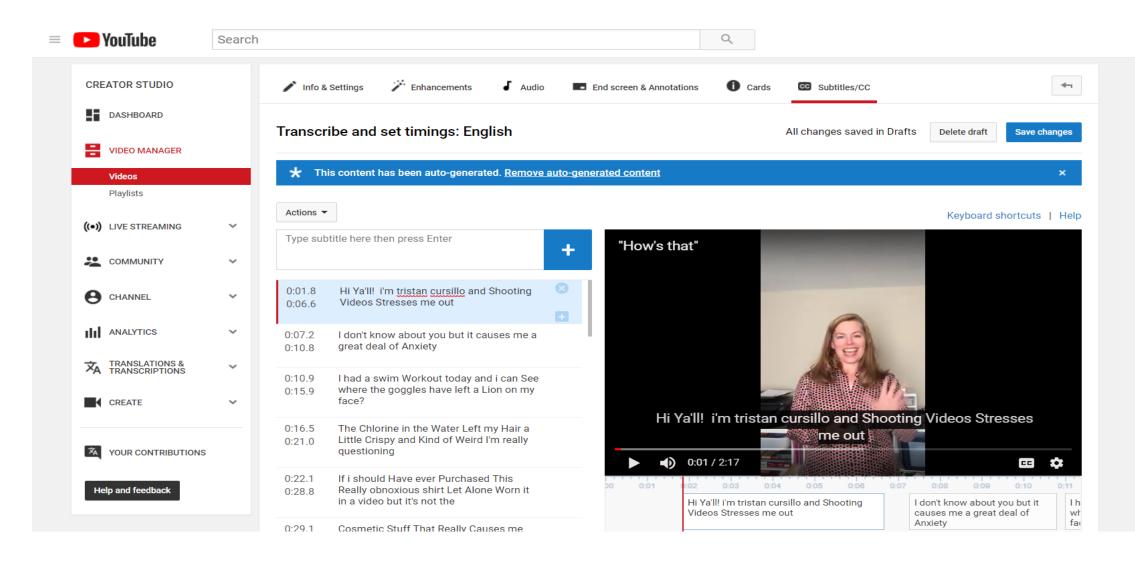
About those videos...

# •Video accounted for 75% of all online traffic globally in 2017.

Predicted to reach 82% by 2022



#### CC Videos



## Deaf Brooklyn Man Sues Pornhub for Not Having Enough Subtitles

A deaf man has filed a suit against Pornhub because apparently, he can't "feel" what he is watching without the subtitles.



### Assistive Technology

- Devices, software, or techniques used to assist disabled individuals in using or accessing information.
- Screen Readers
- Refreshable Braille displays
- Screen magnifiers
- Onscreen or special keyboards



## Web content accessibility guidelines

- As created by the Worldwide Web Consortium:
- A. Most basic accessibility
- AA. The standard expected to be adopted by the DOJ in its regulations, it is the standard the DOJ uses in recent enforcement actions.
- AAA. Most stringent and most accessible.



#### WCAG 2.0 Level AA concepts

- Ensure that a page is designed so it can be read by assistive technology in a logical order.
- Provide alternative text for images.
- Ensure the page can be used with only a keyboard.
- Provide sufficient color contrast for text.
- Provide captions and audio descriptions for any video or audio presentations.



Ensure that a page is designed so it can be read by assistive technology in a logical order. SCREEN READERS

- •NVDA (Windows)
- Serotek System Access
- •Apple Voice Over (OS X)
- •ORCA (Linux)



#### **Provide Alternative Text for Images**

Course List

Trista Curzydlo

Home

Contact

#### Hello!



I'm an attorney, real estate educator, nerd and occasional stay-at-home mom. I started my legal career in the Statehouse, as Assistant Legal Counsel to Kansas Governor Bill Graves. That was a challenging and amazing experience that allowed me to develop an understanding of how and why legislation is enacted. Being able to succinctly explain the process and the impact of legislation was a skill I developed as a contract lobbyist for several large associations. A desire to develop courtroom skills led me to the Office of the District Attorney for the 18th Judicial District of Kansas where I was an Assistant District Attorney. My love of politics was my reason for joining the REALTOR family as Government Affairs Director and Legal Counsel for a local association. It was there that I saw a need for educational opportunities that focus on the regulation of the real estate industry and are presented in a manner that everyone could relate to. I now travel the country providing excellent education opportunities to real estate licensees.





#### Alternative text best practices

- Describe the image, and be specific. Use both the image's subject and context to guide you.
- Keep your alt text fewer than 125 characters. Screen-reading tools typically stop reading alt text at this point, cutting off long-winded alt text at awkward moments when verbalizing this description for the visually impaired.
- Don't start alt text with "picture of..." or "Image of..." Jump right into the image's description. Screen-reading tools will identify it as an image from the article's HTML source code.



#### Ensure the page can be used with only a keyboard



## Provide sufficient color contrast for text Google chrome = wave





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#### Color Contrast

# What do you see?

## What about now?

## What about this?



#### THANK YOU.





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