

REALTOR® BROKER SUMMIT

OUTLINE

For State and Local Associations

GOAL

Build and enhance relationships with broker members

OBJECTIVES

- Connect broker members to tangible resources to support their business
- Communicate association value in ongoing business management and development
- Establish open line of communication between broker members and key NAR and state and local association staff

AGENDA

Association Executives should use the below agenda as a thought starter to develop an agenda that best meets the needs of their unique broker member population. The length of these sessions can run from a one-hour panel conversation to a half-day event, and everything in between. Consideration of audience, topics, speaker availability and format (in person vs. virtual) will all influence final agendas. We recommend virtual events run around 90 minutes.

WELCOME – Association President

- Welcome attendees, share goals and agenda
- Perspective on broker relations to date and personal thoughts on how to move forward
- Brief point of view on state/local broker needs—the goal here is to make the audience seen, that you understand their needs

KEYNOTE

Determined case-by-case, but may include a representative from NAR, an elected official, business/entrepreneurship leader, etc.

MARKET UPDATE – Economist or other market analyst

- Overview of state/local conditions
- Insights into what these mean for brokers/the local industry
- NAR tools to stay up to date, glean insights

BROKER TOOLS AND TECHNOLOGY – TBD

RPR Review – Need to assess audience's current usage to determine how to approach this session

Higher comprehension/usage

Review recent updates and top features

Lower comprehension/usage

- Tool introduction and purpose
- Top use cases
- Introduce top features
- Case study
- Direct towards resources to learn more

REACH COMPANIES

- Overview of program, benefits, etc.
- Case study to demonstrate value

ADVOCACY UPDATE – GAD or other similar senior role

- Advocacy structure to demonstrate the reach advocacy has
- Philosophy around state/local-led issues
- Case study of a win relevant to the audience
- Resources/contact information to leverage advocacy resources

ASSOCIATION UPDATE – AE

- Update on 2025 Strategic Plan
- Three-way agreement—operating rhythm with state/locals and NAR

PANEL – Mix of industry leaders moderated by an NAR leader

The panel should discuss broker issues with a varied set of perspectives. Best practice is to limit to three, max four panelists, plus a moderator. NAR strives to attend every broker summit and can offer a broker engagement leader to moderate or participate in this panel.

PANELIST OPTIONS:

- Top broker from a 'mega'
- Top broker from a local or boutique
- Economist
- AE
- President
- GAD

CONNECTION OPPORTUNITIES

NETWORKING

Networking can work in a few different ways, depending on the size and makeup of your audience. Breaking the audience into groups fosters greater connection. Possible groups include:

- Brokerage size
- Brokerage role
- Discussion topic (market trends, resources, etc.).
- All attendees together (at large events in addition to a breakout group)

FEEDBACK SESSIONS

NAR would appreciate the opportunity to hear directly from your member brokers as part of our larger engagement strategy. These sessions can be facilitated in a variety of ways, including:

- Town Hall aspect with opportunity for all attendees to ask questions
- Pre- or post-meeting with key brokers as selected by host association
- Share the <u>post-event survey</u> with your attendees, or include these questions in your own survey to capture valuable insights and improve future events.