



# NAR Policy Primer

Presented by:

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## **NATIONAL ASSOCIATION OF REALTORS® Member Policy Department**

The Member Policy Department of the National Association is an essential resource for association executives, members, state and local leadership, staff, and the public, because they:

- provide knowledgeable guidance and counsel about policies governing NAR membership, professional standards, and MLS
- provide administrative support to National Association policy committees and forums

### **Policy Development and Consultation Functions**

- Help boards/associations implement policies established by the Board of Directors of the NATIONAL ASSOCIATION OF REALTORS®.
- Ensure continued coverage under NAR's master professional liability insurance policy by reviewing state and local board/association governing documents (including board/association bylaws, MLS rules and regulations, and professional standards procedures), to determine compliance with National Association policies. A specific condition of coverage is that member board/association bylaws, rules and regulations, and other governance policies comply National Association policies.
- Support the ongoing review and enhancement of the Code of Ethics to provide a viable guide for members' business practices.
- Promote awareness and understanding of the Code through locally-deliverable training programs explaining its obligations and how its principles apply to everyday practice.
- Support the development and implementation of reasonable and legally defensible multiple listing policies.

### **NAR Policy Committee and Forum Support**

Member Policy staff provide administrative support for the:

- Professional Standards Committee, Professional Standards Forum, and the Interpretations and Procedures Subcommittee
- Multiple Listing Policies and Issues Committee and MLS Forum
- Membership Policy and Board Jurisdiction Committee and disputed jurisdiction/name change hearing panels

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**NAR Policy Committee and Forum Support (continued)**

- State Leadership Forum and the related Small, Medium, and Large State subforums
- Ad hoc policy work groups, subcommittees, and presidential advisory groups that address issues of membership, professional standards, MLS, and other topics

**General Functions**

- Participate in state and regional outreach programs to provide policy education.
- Prepare articles about policy issues for National Association print and on-line publications.
- Provide new and updated policy materials, including all on-line policy content at Realtor.org, to REALTORS® and to state and local boards/associations on an ongoing basis.

**Fun Facts**

- Annually, Member Policy staff respond to approximately 5,000-plus written inquiries and 10,000-plus telephone inquiries.
- Part of the National Association's Board Policy and Programs area, the Member Policy Department has eleven staff. Cliff Niersbach is Vice President, Board Policy and Programs, and Kevin Milligan is Managing Director, Member Policy Department.

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